

October 10, 2011

Dear Provider,

The purpose of this correspondence is to inform you that, beginning on January 1, 2012, Community Health Network of Connecticut, Inc. (CHNCT) will no longer administer medical services for HUSKY A, HUSKY B and Charter Oak Health Plan members. As of this date, Hewlett Packard (HP) will process medical claims for these members for dates of service beginning on January 1, 2012.

If you are currently a fee-for-service Medicaid provider (i.e., you are reimbursed directly by HP for services you provide to non-managed care Medicaid clients), you do not need to take any action at this time; you are already enrolled with DSS/HP for purposes of receiving HUSKY A, HUSKY B and Charter Oak Health Plan payments.

If you are not currently a fee-for-service Medicaid provider (i.e., you receive payment only through CHNCT or the other managed care organizations for services you provide to Medicaid clients) and wish to continue treating and getting reimbursed for services you provide to HUSKY A, HUSKY B and Charter Oak Health Plan members, you must enroll with DSS/HP as soon as possible.

If you are unsure whether you are enrolled, please contact the HP Provider Assistance Center at 1.800.842.8440.

Applications are available on the HP website, www.ctdssmap.com. You may also obtain an application for enrollment by contacting the HP Provider Assistance Center at 1.800.842.8440 (toll free for in-state callers) or 1.860.269.2028 (for out-of-state callers) between 8 a.m. and 5 p.m. Monday through Friday.

Enclosed is Provider Bulletin PB2011-77 describing the new ASO model, which DSS is sending to all of its providers. DSS will continue to send you additional information about the ASO as it develops.

If you have any questions at this time, please call CHNCT's Provider Call Center at **1.800.440.5071** between 8 a.m. and 5 p.m. Monday through Thursday and from 9 a.m. to 5 p.m. on Friday.